

FACULTY OF MEDICINE THE CHINESE UNIVERSITY OF HONG KONG



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Invitation for Survey Research on Teleconsultation Services in Hong Kong

Dear Doctors,

The advancement of technology and outbreak of the COVID-19 pandemic has catalysed the taking-up and expansion of telehealth services usage in Hong Kong. In view of the recent developments in relation to the teleconsultation market, as well as enhanced public awareness and usage of teleconsultation services, the Centre for Health Systems and Policy Research, Jockey Club School of Public Health and Primary Care, Chinese University of Hong Kong (CUHK), was commissioned by the Consumer Council to conduct a survey research on telehealth services in Hong Kong. The survey research's objective is to gauge medical practitioners' relevant perception on teleconsultation services¹. HKD\$100 will be provided upon successful completion of the survey as a token of gratitude. The survey research has been approved by the Survey and Behavioural Research Ethics Committee of CUHK.

Details of the survey research are as follows:

Target Respondents : All local medical practitioners (including Western and Chinese medical practitioners)

Format : Online (Please scan the QR code below)



https://cuhk.qualtrics.com/jfe/form/SV e5465X93CJ8HyKO

Your gracious assistance in participating in the survey is crucial to our research. Data collected under the survey research will only be used for research purposes and kept strictly confidential, and will be destroyed 3 years after the publication of the survey research findings. Should further information be required, please contact Mr Colman Shum at 2252 8459 or by email (colmanshum@cuhk.edu.hk). Thank you very much for your time and consideration.

Yours sincerely,

Professor Yeoh Eng Kiong

Director, Centre for Health Systems and Policy Research

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¹ Teleconsultation is remote consultations between patients and medical professionals and/or peer-to-peer support between medical professionals. (Legislative Council, 2021)